

DYRS Systems Improvements

**Matching Risk and Needs
with Better Services**

Juvenile Justice Conference ~ June 2012

DYRS Community Services

**Supervision and Services
Based on Risk and Needs**

Lisa DiStefano & Susan Burns

Community Services Restructure

- Shift from a corrections model to a community-based rehabilitative model which
 - Engages families,
 - Builds on youth and family strengths,
 - Bases case management decisions on youth needs,
 - Increases positive reinforcement and pro-social skill development of youth, and
 - Serves youth in the least restrictive setting that supports rehabilitation and promotes community safety
- Expand and enhance treatment and service options with emphasis on evidence-based and best practices
- Reinvest savings from previous system improvements to front-end early intervention services

Community Services Regions

- **Chief of Community Services – Lisa DiStefano**
- **Northern Delaware Probation & Aftercare Services – Lauren Suarez**
 - Ryan Brabson
 - George Chakar
 - Kellie Hubis
- **Southern Delaware Probation & Aftercare Services – Charlita Shamburger**
 - Michelle Brogden
 - Cassandra Davis
 - Murphy Marbury

Community Services Statewide Regions

- **Adjunct Services Region – Renee Iacovelli**
 - Adjunct Services Unit – George Chambers
 - Inappropriate Sexual Behavior Unit and Gun Court Unit – Sean Keblen
 - Probation & Aftercare Services Unit – Don Watts
- **Pre-Trial & Low Level Services Region – Susan Burns**
 - Assessment & Monitoring Unit – Katie Kenney
 - Family Court Liaison Unit – Dawn Mullins
 - Pre-Trial Services Unit – Janica Woodhouse

ISB Unit

- Statewide unit created to address unique needs of youth with inappropriate sexual behaviors.
- 18 month Recidivism study completed from March 2, 2009 through September 30, 2010.
 - Study Findings (based on 185 youth)
 - Sexual recidivism with victim = 3.3%
 - *National average for this population is between 7- 11%*
 - Sexual recidivism, victimless = 8.1%
 - Non-sexual recidivism= 11.9 %
 - *National average for this population is between 11-15 %*

Gun Court Case Management

- Intensive case management for high risk youth adjudicated delinquent in Gun Court.
- Includes support services provided by the Adjunct Services Unit
 - GPS Monitoring
 - Curfew Checks

Adjunct Services Unit

- Provides support services for youth with high risk to re-offend and other youth as needed.
- Services include apprehending youth with capiases, curfew checks, escorting for case managers, youth transports and GPS electronic monitoring support.
 - All GPS Electronic Monitoring has been transferred from contracted providers to the Adjunct Services Unit.

Pre-Trial Services Unit

- Case management for youth detained at New Castle County or Stevenson House Detention Centers.
- Case management support for youth detained non-securely in a residential alternative to detention:
 - The Chris Sturmfels Center – Connections
 - Peoples Place – Townsend & Milford locations
- Pre-Trial Supervision and case management for youth in the community pending trial.

Family Court Liaison Unit

- Provide a central point of contact for DSCYF and Family Court when the two interface.
- Provide Department perspective in juvenile bail hearings and other court proceedings.
- Provide supportive services to DSCYF staff, including:
 - notification of upcoming delinquency proceedings,
 - obtaining copies of Court orders and records,
 - providing information and technical assistance.
- Refer youth and families to both informal and formal services as ordered by the court or based on family needs.

Assessment & Monitoring Unit

- Statewide unit created to support the implementation of a holistic risk, needs and strengths assessment into the supervision and case planning process.
- Unit staff provide administrative case management support and monitoring services for youth with low – moderate risk to re-offend.
- Includes six assessors and two administrative case managers.

Assessment Implementation Objectives

1. Determine youth risk for re-offending in order to target resources toward higher risk youth.
2. Identify the risk and protective factors linked to delinquent behavior so rehabilitative efforts can be tailored to address each youth's unique needs.
3. Develop a responsive approach to supervision and case management focused on reducing risk factors and increasing protective factors.
4. Provide a mechanism for determining if targeted factors changed as a result of interventions.

Positive Achievement Change Tool

- **Determines the risk for re-offending**
 - low, moderate, moderate-high or high
- **Considers static and dynamic risk factors**
- **Identifies criminogenic needs**
 - Dynamic risk factors demonstrated through research to predict recidivism
- **Highlights protective factors**
- **Prioritizes needs for targeted case planning**
- **Indicates mental health or substance abuse evaluation needs**

PACT Domains

PACT Pre-Screen

- Criminal History
- Social History
- Mental Health
- Attitudes and Behaviors

PACT Full Assessment

- Criminal History
- School
- Use of Free Time
- Employment
- Relationships
- Family History
- Living Arrangements
- Substance Abuse
- Mental Health
- Attitudes/Behaviors
- Aggression
- Skills

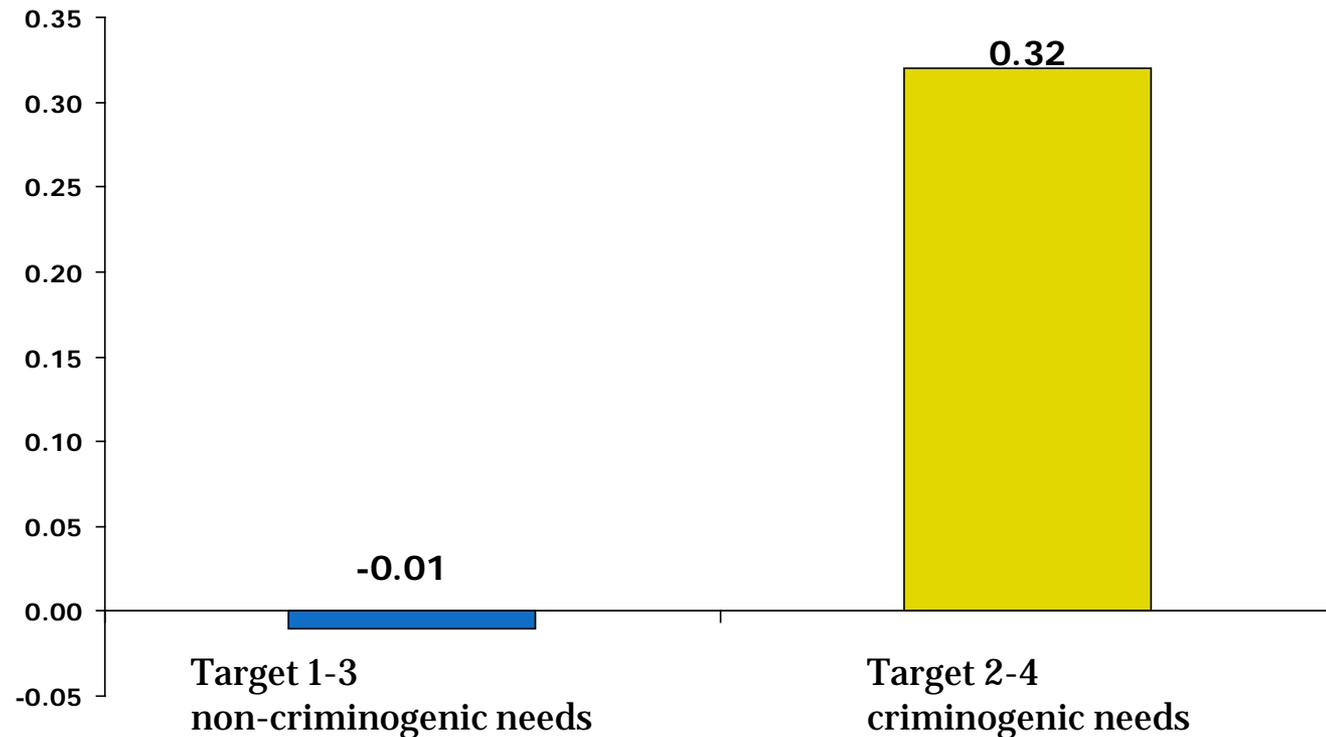
Targeting criminogenic needs

Results from meta-analyses

Reduction
in
recidivism



Increase
in
Recidivism



Source: Gendreau P., French S.A., and A. Taylor (2002). What Works (What Doesn't Work) Revised 2002 Invited Submission to the International Community Corrections Association Monograph Series Project

The PACT Process

1. Review Case File(s)
 - FACTS, CJIS and any previous PACTS
 - Court orders, Police Reports, Evaluations, School Records
2. Conduct the Semi-Structured Interview
 - Youth and Family (if available)
3. Collateral Sources (if necessary)
4. Complete the PACT in Assessments.com

Supervision Options

- Youth will be assigned to the most appropriate supervision option based on their risk to re-offend and Community Supervision Matrix guidelines
 - *Back on Track* group supervision
 - Community-based provider for supervision, wraparound case planning & management
 - Supervision with a DYRS case manager

Provider Supervision

- **Monitoring compliance and completion of requirements and address needs**
 - **Wraparound, Delaware – NC**
 - **Psychotherapeutic Children's Services – K/S**
- **Four – six month program**
- **Includes pro-social skills development**
- **Four – 12 hours of contact per month**
- **Truancy Court and Mental Health Court case management**

Promoting Compliance

- **Non-Compliance Concerns**
 - Utilize the DYRS Response Grid or other sanctions to promote compliance
 - Follow violations request process through the Assessment & Monitoring unit
 - Re-assignment to a DYRS case manager
- **Youth with new charges**
 - May recommend program completion, then refer to a DYRS case manager for monitoring if needed

Probation & Aftercare Services

- Caseload size is decreasing.
- Enhancements to case management and supervision services are being implemented:
 - New Contact Standards / Increased Contact
 - Increased Family Engagement
 - Implementation of *Motivational Interviewing*
 - Matching community-based and residential services to youth criminogenic needs.
- Implementation of DYRS Response Grid and changes related to Violations of Probation.

Treatment & Rehabilitation

- Youth will be referred to community-based and contracted services based on needs, not the level of their adjudication.
- Focus of contracted services will address criminogenic needs through the use of evidence-based practices to promote success and reduce recidivism risk.
 - VisionQuest will begin to provide evidence-based treatment and rehabilitative programs to enhance our service continuum no later than 7/1/12.

PACT Data Analysis

- Individual client reports which show areas of change related to needs and protective factors
- Population reporting capabilities
 - Analyze needs of a population of youth
 - Determine gaps in services
 - Implement a comprehensive continuum that is more responsive to our population

Contact Information

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Secure Care - Detention

New Castle County Detention Center
Stevenson House Detention Center

Mitchell Rock & Kendall Wicks

New Castle County Detention Center (NCCDC)



Mitchell J. Rock, Superintendent

New Castle County Detention Center

- ✓ Cognitive Behavioral Training (CBT) is our behavioral management system for the facility.
 - ✓ Fosters accountability rewards good behavior
 - ✓ Respect among peers and staff
 - ✓ Acceptance of consequences
 - ✓ Encourages residents to make better choices

- ✓ ACA Highlights
 - NCCDC is nationally accredited by the American Correctional Association (ACA). NCCDC received a score of 97.5% on our last audit in October 2010.

New Castle County Detention Center

✓ Overview / Program Improvement – 24 hour secure care facility housing pre-adjudicated boys and girls with 64 beds.

✓ Facility Upgrades

- State -of-the-art security system installed with more cameras for safety and security. Includes new card access system (eliminates the need for most staff to carry keys, provides easier access to all common areas of the facility).
- New paint throughout most of the facility
- Window coverings replaced
- Conference Room Upgraded
- Office Equipment Upgraded (Copiers, seating, file storage, etc..)
- Signage (Administration Area)
- New Resident Phone System (GTL)

New Castle County Detention Center

✓ Community Involved Seminars

- Red Ribbon Week
- Delaware Fatherhood and Family Coalition
- Boys & Girls Clubs

✓ *Family Nights* – Family Engagement

New Castle County Detention Center

ACTIVITIES For Residents

- Horticulture Class – Vegetable and flower gardens
- Culinary Classes
- Boy Scouts – Troop #1993
- Basketball Team – AAU Church league
- Game Room
- Dance Classes – Residents and staff
- Religious Services/Groups

More School Involved Activities



Stevenson House Detention Center

It is our goal to use every available resource to provide the care and maintain the ultimate of standards necessary to accomplish our mission that will reflect a lasting impression on youth served and also on the community.

Kendall Wicks

Stevenson House
Detention Center

**Case Management
Special Luncheons
Men's Mania**

Family Nights

- **Mental Health**
- **Substance Abuse**
- **Education**
- **Legal Services**
- **Behavior Management**

Resource Fair

Community Partners:

- Aquila
- Big Brothers & Big Sisters
- The Way Home
- Department of Labor
- Vision Quest
- Delaware Guidance Services
- Delaware State University
- Delaware Parent Association
- Delaware Technical & Community College
- First State Community Action
- Kent County Alternative Programs
- Milford Boys & Girls Club
- People's Place

DYRS Residential Cottages

Grace Cottage

Snowden Cottage

Mowlds Cottage

Alison McGonigal

Grace Cottage



Snowden Cottage



Mowlds Cottage



Residential Cottages

- **Realignment of Program Unit/Staffing**
- **Standardized Capacity and Target Population**
- **Program Enhancement**
- **Facility Improvement**
- **Performance Measurement**
- **Community Partnerships**

Ferris School

**Setting the Standard of Excellence in
Transforming Young Men Through
Positive Interactions**

Annette Miller

Ferris School

- **Overview**
- **Cognitive Behavior Training**
 - **Behavior Counselors**
 - **Clinical Counselors**

TREATMENT

- **Mental Health**
 - **Assessment**
 - **Treatment**
- **Substance Use Treatment**
- **Trauma Informed Care**

TREATMENT SERVICES

- **Prescriptive programs**
 - **Gun Violence Prevention**
 - **Victim Sensitivity**
 - **Trauma Informed Care**
 - **Drug/Alcohol**

Program Services

- **Core programs**

- **Violence Prevention**
- **HIV/Sex Education**
- **Alcohol and Other Drugs**
- **Restorative Justice**
- **CBT –REBT/Social Skills**

Community Partnerships

- **Family Engagement**
 - **Family Activities**
- **Community Partnerships**
 - **Delaware Center for Justice**
 - **Jewish Family Services**
 - **YMCA Mentoring Program**
 - **ARTS Committee**
 - **Nemours**