DEPARTMENTAL POLICY

POLICY # 313

SUBJECT: Subsequent Arrests and/or Allegations of Child Abuse/Neglect

EFFECTIVE DATE: August 15, 2012

AUTHORIZED SIGNATURE:

SUBSEQUENT ARRESTS AND/OR ALLEGATIONS OF CHILD ABUSE/NEGLECT

I PURPOSE

The Department, as chief advocate for and a provider of care to the youth of Delaware must ensure the safety of such youth utilizing an array of interactive policies and procedures. As such, in the area of employment, the Department requires and initiates a criminal history check and a review of child abuse/neglect records on prospective employees prior to employment or during a conditional period of employment. The purpose of this policy is to affirm the commitment of the Department of Services for Children, Youth and Their Families to the protection of children/youth in our care by providing uniform standard of guidance and expectations to Department staff relative to criminal charges/convictions and child abuse/neglect allegations/substantiations subsequent to an employee’s initial hire and by setting forth guidelines for employee conduct. This policy is applicable to all Departmental employees including contracted staff, interns, casual/seasonal personnel and volunteers. Subsequent reference to the term “employee” in this policy shall be inclusive of these categories.

II POLICY

The Department is responsible for ensuring the safety of children/youth under its care. As such, the Department has the responsibility to ensure that no employee will be retained if he/she poses a potential for risk or harm to children/youth.

A. APPLICABLE STATUTES/ENFORCEABILITY

Title 31, Chapter 3, Section 309 of the Delaware Code requires a check of SBI and FBI records and a review of the State’s Child Protection Registry be conducted on employees or volunteers of the Department who have regular direct access to children at a residential child care facility operated by the Department or its contractors as defined by the law and who were hired after September 1, 1989. Delacare Regulations for Criminal History Records Checks apply Title 31, Chapter 3, Section 309 to all Departmental employees hired after September 1, 1989. The checks are completed by the Criminal History Unit prior to employment or during a conditional period of employment. Based
on established criteria, the Criminal History Unit makes a recommendation to the respective Division Director as to whether or not an employee or prospective employee is “suitable,” “unsuitable” or “prohibited” from employment. The regulations for conducting criminal background checks and a listing of offenses that prohibit employment with the Department and/or child care facilities and those that are discretionary are outlined in the Delaware Regulations for Criminal History Record Checks.

Title 16, Chapter 9 of the Delaware Code applies to acts of child abuse/neglect that are alleged to have occurred on or after August 1, 1994. The Levels determine the length of time an individual is reported out to potential employers as being on the Registry and whether or not an individual is eligible for employment within a Department licensed facility, health care facility or public school as defined by Title 11, Chapter 85.

**Child Protection Registry Levels**

<table>
<thead>
<tr>
<th>Level</th>
<th>Details</th>
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<tbody>
<tr>
<td>Level I</td>
<td>Not reported out to employers/potential employers as being on the Registry.</td>
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<tr>
<td>Level II</td>
<td>Reported out for 3 years; is eligible for employment in a childcare facility, health care facility, or public school.</td>
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<tr>
<td>Level III</td>
<td>Reported out for 7 years; is not eligible for employment in a childcare facility, health care facility, or public school while on Registry.</td>
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<tr>
<td>Level IV</td>
<td>Reported out forever; is not eligible for employment in a childcare facility, health care facility or public school while on the Registry unless ordered for removal by Family Court.</td>
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All Departmental employees including contracted staff, interns, casual/seasonal personnel, and volunteers could potentially have direct access to the youth we serve. Level II, III and IV substantiations carry with them the legal presumption that the person substantiated is respectively, a moderate, high, or highest risk of future harm to children. As a consequence, and a matter of policy, the Department has adopted the tenets of these statutes (Title 31, Chapter 3, Section 309 and Title 16, Chapter 9) and has extended their applicability to include all Department employees.

**B. SUBSEQUENT OFFENSES**

The Department’s Criminal History Unit will receive SARs (Subsequent Arrest Reports) from the Delaware Justice Information System (DELJIS) and the Division of Family Services, Office of Children’s Services will notify the Criminal History Unit when an employee is being investigated for child abuse/neglect subsequent to the initial employment check. The Criminal History Unit shall share this information with the appropriate Division Director and Human Resources. The information will include the specifics of the arrest and/or allegation of abuse/neglect including:
<table>
<thead>
<tr>
<th><strong>Arrests</strong></th>
<th><strong>Allegations of Abuse/Neglect</strong></th>
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<tbody>
<tr>
<td>Date of arrest</td>
<td>Date of complaint</td>
</tr>
<tr>
<td>Charge(s)</td>
<td>Age of child</td>
</tr>
<tr>
<td>Arraignment date if known</td>
<td>Relationship of child</td>
</tr>
<tr>
<td>Other pertinent information related to the charge(s)</td>
<td>Other pertinent information related to the incident/complaint</td>
</tr>
</tbody>
</table>

The Supervisor/Manager shall meet with the employee to discuss the specifics of the charges and report to the Division Director and Human Resources. If the charge could result in a prohibited offense, a determination of unsuitability, or a substantiation of child abuse/neglect, the employee may be prohibited from having contact with children and/or restricted to no unsupervised contact with children. This could result in a temporary change of work location. Based on the charge(s) and the employee’s explanation of the events that led to the charges, immediate removal from the work place could result (reference DSCYF Policy 309).

Upon adjudication of a criminal offense or final outcome of a child abuse/neglect investigation, the Criminal History Unit will advise the respective Division Director as to its recommendation regarding the employee’s suitability for continued employment based on the applicable statutes, regulations and Department policy.

If the offense is not a prohibited offense under the Delacare Regulations, the Criminal History Unit will be guided primarily by the Child Protection Registry Levels in substantiations of child abuse/neglect. For non-prohibited criminal offenses the Criminal History Unit will utilize the Criminal History Unit Decision Making Protocols in formulating a suitability/unsuitability recommendation.

Division Directors, in consultation with Departmental Human Resources, will make final suitability/unsuitability determinations by utilizing the following criteria:

- The recommendation of the Criminal History Unit
- Job relatedness and job assignment
- Severity of the offense(s)
- Nature of the offense(s)
- Employment record
- Policies of the Department

If there is an unsuitability determination, the Division Director in conjunction with Departmental Human Resources, will formulate the necessary course of action utilizing applicable Merit Rules, Collective Bargaining Agreements and due process requirements.
If as a result of a prohibited offense, unsuitability determination or a substantiation of child abuse/neglect determination, a recommendation for termination is warranted, the employee may be immediately removed from having direct contact with children and/or restricted to no unsupervised contact with children while the employee is offered a pre-decision meeting. A representative of the Criminal History Unit may be called upon as a witness in any subsequent adversarial proceedings.

Any employee substantiated for abuse/neglect against a child resulting in a Level III or Level IV placement on the Child Protection Registry shall be prohibited from continuing employment with the Department.

Any employee who is being investigated for abuse/neglect against a child may immediately be removed from having direct and/or unsupervised contact with children. If the findings of the investigation are unsubstantiated or substantiated at Level I or Level II, the employee may be returned to his/her function without restrictions unless criminal charges are pending in which case such employee may be removed from the workplace or transferred/restricted to no unsupervised contact with children.

If the findings of the investigation are intent to substantiate at Level III or Level IV, the employee may be removed from the workplace or transferred from direct contact with children pending results of the substantiation hearing. This could result in a temporary change of work location. If the employee is substantiated at Level III or IV, termination proceedings will ensue. If the child abuse/neglect substantiation is overturned or the Level reduced to a Level I or Level II, the employee may be returned to duty and made whole, if applicable.
C. CRIMINAL CHARGES/WORKPLACE RELATED ACTIVITY

When an employee has been charged with criminal misconduct as a result of activity related to the workplace, there shall be an administrative investigation conducted by the Manager/Supervisor to determine whether the conduct meets the just cause standard for discipline. Such investigation shall be separate and detached from the criminal proceeding for, as an employer, we must focus on the workplace and related conduct, not the resulting criminal charges. The decision to discipline must be based on the outcome of the administrative investigation and be separate from the criminal charges since the standard of proof to establish just cause is lower than the criminal standard for conviction.

D. EMPLOYEE RESPONSIBILITIES

Employees of the Department have certain responsibilities to assure the safety of children and be positive role models for Delaware’s children. As such, Department employees must:

- Be free from criminal activity or involvement in substantiated cases of abuse/neglect that may lead to harm of any child/youth.

Each employee shall have an affirmative duty to immediately inform their Supervisor/Manager of any criminal convictions, arrests, investigations or indictment of themselves or of any investigation of child abuse/neglect or entry onto the Child Abuse Protection Registry. Failure to immediately notify their Supervisor/Manager of any of the above, including final disposition, could result in discipline, up to and including termination.

E. CONFIDENTIALITY

The Department shall ensure that the use of the criminal history record information is restricted to its purpose of determining suitability for employment and/or continued employment and will further ensure confidentiality of all files of criminal history checks and child protection registry checks.