



Get Connected. Get Answers.

Delaware Launches 2-1-1 Phone Service Statewide

2-1-1 Connects Delawareans with Health and Human Service Providers

Please promote and encourage your constituents to call **2-1-1** which is now available to refer Delawareans to appropriate health and human service providers who can assist with a wide range of non-emergency issues. The **2-1-1** service links callers to service providers who can assist with such issues as rent assistance, food banks, affordable housing, health resources, mental health resources, child care, after-school programs, care for senior citizens, financial assistance, legal assistance, job training programs, and much more.

2-1-1 is an easy to remember number answered by staff trained to assess callers' needs quickly and refer them to the most appropriate assistance. **2-1-1** is available 8:00am - 8:00pm, Monday - Friday.

The **2-1-1** service is offered by Delaware Helpline with support from United Way of Delaware, the State of Delaware, and the American Recovery and Reinvestment Act. The **2-1-1** service is a natural outgrowth of the Delaware Helpline information and referral service, which has been in operation since 1996. The new **2-1-1** number, which is similar to services offered in other parts of the country, is an easy to remember number that connects callers to sources of help. **2-1-1** staff is bilingual and can help callers in English or Spanish.

IMPORTANT: The **2-1-1** number is NOT a replacement for 9-1-1. Remember to use 9-1-1 for life and death emergencies.

United Way of Delaware
625 North Orange Street
Wilmington, Delaware 19801
302-573-3776